



MEMBER ADVISORY COUNCIL

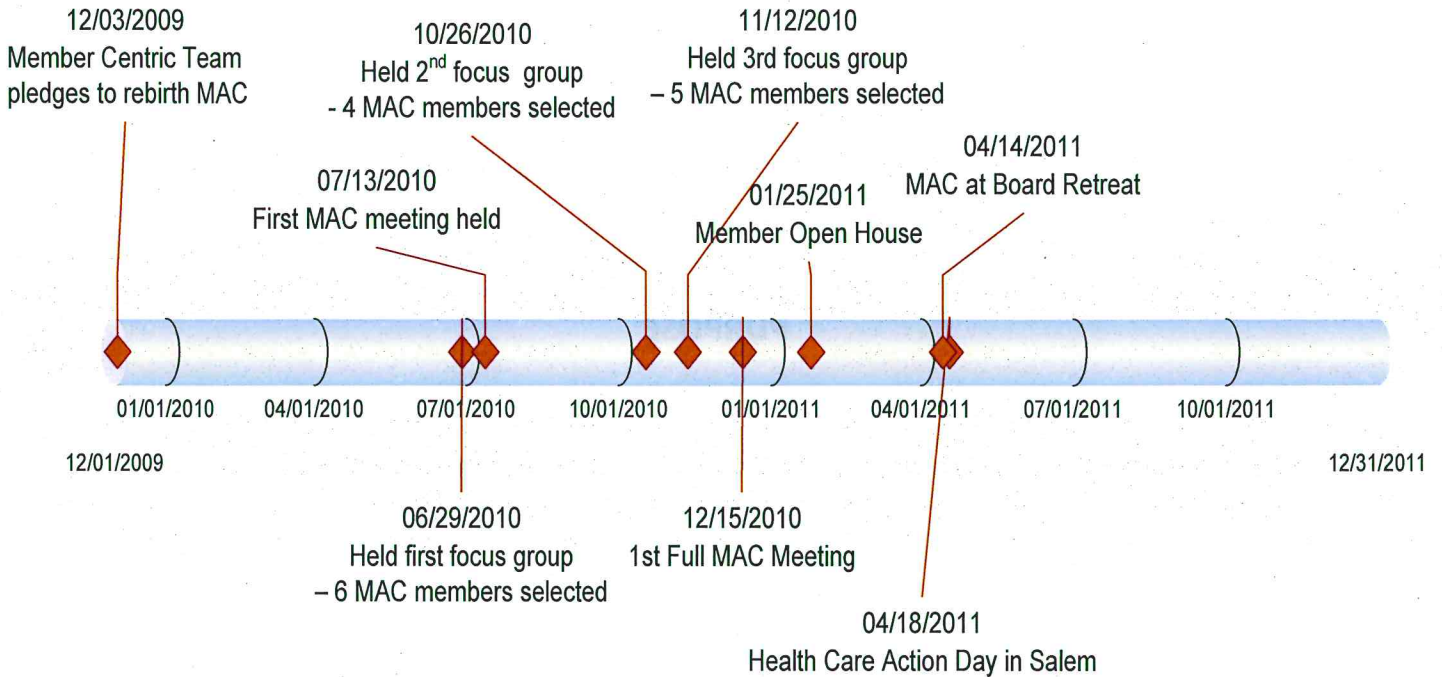
THE HISTORY, THE STORY, THE PURPOSE

PURPOSE

The Member Advisory Council (MAC) takes an active role in improving the CareOregon member experience. The council identifies improvement opportunities, provides general feedback and ideas about CareOregon department plans/activities/programs and works to engage fellow CareOregon members and the community on health care issues.



TIMELINE



MAC MEMBER BIOS

1. Maria Morrow – Chair – Maria was one of the original members to join the MAC in July 2010 to advocate for members with mental illness. She was elected Chair by her fellow council members in March 2011.
2. Diane Myers – Vice Chair – Diane joined the MAC in July 2010. She brings with her experience as a member of the Health Services Advisory Council at Central City Concern.
3. Judy McClenny – Scribe – Judy is a wife and mother. Her two teenage daughters, husband and she are covered by CareOregon.
4. Kevin Rouse – Kevin joined the MAC in Dec. 2010 and has been a CareOregon member for 3 years.

5. Mahin Asagari Sereshki – Mahin is from Iran and joined the MAC in Dec. 2010 so that she could help others receive health care.
6. Charles Robertson – Charles volunteers with Janus Youth to create the Village Market, a non-profit grocery store that will provide health food from local farmers and vendors to residents in North Portland.
7. Sele D'Amato – Sele joined the MAC because she wanted to help other members with their health care issues.
8. Madeline Mettler – Maddie serves on the MAC to educate herself and the public about health care issues.
9. Brenda Berger – Brenda is a CareOregon Advantage STAR member and joined the MAC in Dec. 2010.
10. Annette Parker – Annette is a long-time CareOregon member wanted to join the MAC to improve the CareOregon and OHP member experience.
11. Edilberto Pulanco – Edilberto joined the MAC in Dec. 2010 and is also on the Board at the OHSU Richmond Clinic.
12. Santiago Gomez – Santiago was recruited through his involvement with Central City Concern. He joined the MAC in July 2010.
13. Michael Morgan – Mike was one of the original six members of the MAC and brought with him years of experience in radio communications.
14. Nancy Judkins – Nancy has been with the MAC since its inception in July 2010.

THE MAC'S VISION FOR THE FUTURE

- Member Leader Development through leadership, advocacy & media training
- Work with CareOregon & providers to improve population health and experience of care
- Develop Community Health Liaisons program that enable members to reduce costs of care through improved self-help and social care